

Privacy policy

Under the new General data protection Regulation, in force from May 25, 2018 CISFRA – Indústria Metalomecânica, Lda, has updated its Privacy Policy that regulates the collection and processing of personal data provided by customers and users, as well as the exercise of their rights in relation to these data.

In the context of its business, CISFRA – Indústria Metalomecânica, Lda, legal person nº 504125770, established in Zona Industrial de Reigoso, Lote 1, 3680-192 REIGOSO OFR collects and processes personal data of its customers and users, such as name, addresses, tax identification number, telephone, billiards, and addresses among others. The personal data we possess, was collected over contractual relations, professional interactions, business transactions and records on the site CISFRA in a long-term relationship and are treated with full respect and loyalty in fulfilling the legislation in force.

The collection and processing of personal data of our customers and users have the following purposes:

- Customer management and billing - CISFRA – Indústria Metalomecânica, Lda uses the data collected to:

Customer identification

Invoicing

Completion and sending of budgets at the client's request

For delivery of orders. In this case some data, including the name and address, may be passed to transport companies, for the unique implementation of the contracted service.

Marketing- CISFRA – Indústria Metalomecânica, Ltd uses the data collected to contact the proprietor, via email, text messages or phone and send you information or updates on its transactions and requests, as well as information about new products and/or services marketed by us, promotional campaigns, new catalogs and newsletters.

In all data collected to comply with the aforementioned tasks, CISFRA – Indústria Metalomecânica, Lda is committed to privacy and security in your processing and maintenance.

CISFRA – Indústria Metalomecânica, Lda may use subcontractors to compliance with part of the purposes identified above, as well as for maintenance and accommodation and management of their systems and computer equipment, in accordance with permitted by legislation governing the processing of personal data, getting these entities obliged to keep confidentiality and ensure safety in relation to the personal data to which access for this purpose and should not use this data for any other purposes, or benefit, or relate them with other data held.

The CISFRA – Indústria Metalomecânica, Lda does not disclose to third parties the personal data of its customers/users, without their consent, except when required by law by the judicial authorities, regulatory, fiscal or for the purpose of complying with legal charges.

The data collected will be kept, for a period necessary for their purposes.

The owner of the data, you can at any time exercise the right to withdraw consent previously granted, ask for correction, modification, or deletion, anonymization restriction of their personal data by:

Written request to the address of the company:

- CISFRA – Indústria Metalomecânica,Lda
Zona Industrial de Reigoso, Lote 1
3680-192 REIGOSO OFR

Via email: geral@cisfra.com

By phone: +351 232 752 113